

WHO WE ARE?

Park Hills Nursing Home managed by C24 Healthcare Ltd. We have an expert clinical management team with senior nurses who have a wealth of acute clinical experience in NHS setting and Nursing Home setting. Our Nursing Home is based on complex care and specialises in end-of-life care as 'Six Steps' care home. Our Nursing home is CQC rated 'GOOD' for overall services.

Park Hills Home Care service will have same management structure to assure the best quality of care that we deliver in the nursing home achieved at client own premises.

CONTACT US

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Oldham, OL8 4DJ

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Compassionate Care with Competence



Park Hills Home Care Service

**SPECIALIST IN END-OF-LIFE CARE, COMPLEX CARE
AND TRACHEOSTOMY CARE**



NURSING HOME CARE AT HOME

All care monitored from nursing home and 24/7 advice over the phone also visit by a qualified nurse where required.

Call us or visit our care home for more information regarding nursing home or home care service information.

Managed by C24 Healthcare Ltd

OUR PHILOSOPHY OF CARE

Park Hills aim is to provide all service users with individual care which benefits their health and wellbeing. Whilst maintaining their privacy and dignity.

Park Hills actively encourage independence and individual choice, and involvement in any decision making regarding their lifestyle and care.

As a 'Six Steps' Nursing Home specialising in end of life care we encourage open and honest discussion so we are able to carry out an agreed plan of care, which is reviewed regularly to assess any changes, needs and wishes whilst providing support to the individual and their family.

As a home care service, we aim to replicate our care service and take it to the door step of our client to assure that delivery of care is of the same quality and standard that we have set at our nursing home. We aim to offer care home at home service that if our client wishes to stay in their own environment with the same service, we will be able to tailor this accordingly provided other resources can be managed.

Our Staffing History

- Our staff are experienced and have been employed for over 10 years and some of them for nearly 25 years
- Excellent training compliance
- Well trained for care whether its basic personal care or complex care e.g. end-of-life, tracheostomy care or other clinical needs
- Committed and punctual
- Well presented with a strict uniform policy
- Friendly approach
- We offer care with passion and competence

SERVICES WE OFFER

At Park Hills we have a strong company history and access to resources 24/7 with hands on advice from our clinical team and senior management team where needed. We have an expert team of carers and qualified nurses who have regular competency assessment and in house training. Service we offer;

- Discharge to home access
- Basic personal care service at home
- 24/7 on call service
- 24/7 nursing care service at home or at our Nursing Home
- End of Life Care at Home
- Complex care management at home
- Medication management
- Tracheostomy Care at Home
- PEG tube care/ Feed management at home
- Free initial 'at home' assessment to facilitate personalised care using client centered approach

Open and honest care

We offer open access to client's family and carer through our care app to review care delivery, add comments and share personal messages whether you live locally, are on holidays or live away.

Pre-Assessment

We offer comprehensive assessment at the client's home free of charge, we plan care delivery with the client and their family to assure safe and effective care delivery with mutual understanding.

Pricing

We aim to offer competitive price. All price plan's will be discussed at the initial meeting.